

## Promotion Terms & Conditions – AJAX Alarm Kits 2026

### 1. General

This promotion is available for a limited time only and is subject to availability, commences **23 February 2026 ends 31 March 2026**. The promoter (Matrix Security Group) reserves the right to amend, extend or withdraw this offer at any time without prior notice.

### 2. Installation

Pricing of alarm kits includes **standard hardware installation only**. Standard installation covers typical residential installation during normal business hours. Any additional onsite work, non-standard installation requirements, after-hours services, or technician call-outs may incur **additional charges**, which will be quoted and agreed prior to commencement.

### 3. Free Device Offer

1. One (1) **FREE device** (valued up to **\$145 RRP**) is available **per alarm kit purchased**.
2. Customers may choose **one** of the following devices, subject to availability:
  - Door Protect (value \$99)
  - Motion Protect (value \$145)
  - Space Remote (value \$75)
3. Offer limited to **one free device per kit**.
4. Free device is available **while stocks last** and is **not redeemable for cash**, credit, or substitutions beyond the listed options.

### 4. Free Monitoring Offer

1. One (1) **FREE month of 24/7 alarm monitoring** applies to **new monitoring clients only**.
2. Offer is valid only when signing a **minimum 12-months (or 24) monitoring contract**.
3. The free month applies to the **first month of monitoring only**; standard monitoring fees will apply thereafter.

### 5. Eligibility

1. This promotion is not available in conjunction with any other offer unless expressly stated.
2. Offer applies to new sales only and is not valid on prior purchases, upgrades, or existing installations unless approved in writing.

### 6. Quotes and Final Pricing

1. All pricing, inclusions, and exclusions are subject to a final site assessment where required.
2. Customers should refer to their **individual sales quote** for full and final details of the system, installation scope, monitoring fees, and terms of sale.

### 7. Limitation of Liability

The promoter is not responsible for delays or failure to supply due to circumstances beyond reasonable control, including stock availability or supplier delays.

### 8. Governing Terms

All sales are subject to the Matrix Security Groups **Terms and Conditions of Sale**, which are available upon request or included with your formal quote.

### 9. AJAX Security Systems

AJAX security systems are supplied in accordance with the manufacturer's specifications. For full product specifications, features, and warranty information, please visit the official **AJAX Systems** website at <https://ajax.systems/ajax-security-system/>

### 10. Availability and Promotional Representations

All products and services are provided subject to availability and standard terms of sale. Any representations, images, or descriptions used in promotional material are indicative only and may vary from the final supplied product or installation.

## Legal Disclaimer (NZ)

Nothing in these Terms & Conditions limits or excludes any rights under the **Consumer Guarantees Act 1993** or **Fair Trading Act 1986**. Where goods or services are supplied for business purposes, the Consumer Guarantees Act 1993 does not apply. All products and services are subject to availability and standard terms of sale.